

Carrier Emergency Surcharges during Covid19

In the face of the challenges posed by the current global COVID-19 situation, the major carriers are working to maintain a reliable delivery service for you and your customers. In order to ensure operational continuity and to keep connecting the world with high-quality services, effective 1st April 2020 the carriers implemented the following temporary surcharges which regrettably we must pass on at cost.



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For all Time Definite International (TDI) shipments.

DHL Express Emergency Situation Surcharge as of July 1, 2020

Origin Country / Region	Destination Country / Region			
	Hong Kong* & China	Australia & New Zealand***	Rest of Asia**	Rest of World
China	£0.80	£1.50	£0.80	£0.80
Hong Kong*	£0.80	£1.50	£0.80	£0.80
Rest of Asia**	£0.80	£1.50	£0.80	£0.18
Rest of World	£0.18	£0.18	£0.18	£0.18

* Hong Kong and Macau

** Rest of Asia (Asia excluding China and Hong Kong) = Bangladesh, Brunei, Bhutan, Cook Islands, Fiji, Indonesia, India, Japan, Cambodia, Kiribati, South Korea, Laos, Sri Lanka, Myanmar, Maldives, Malaysia, Mongolia, New Caledonia, Nepal, Nauru, Niue, North Korea, Tahiti, Papua New Guinea, Philippines, Pakistan, Solomon Islands, Singapore, Thailand, Timor Leste, Tonga, Tuvalu, Taiwan, Vietnam, Vanuatu, Samoa. Australia, and New Zealand as origin only.

***All shipments from Australia/New Zealand/Papua New Guinea to Australia/New Zealand/Papua New Guinea will be charged £0.18/kg regardless of billing location.



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For all FedEx Express and TNT international parcel and freight shipments the GBP per kilo surcharges below apply for shipments between these origins and destinations regardless of where the invoice is paid, i.e. the surcharges will be implemented on both Export and Import.

Surcharge Amount (GBP per Kilo)

Origin Country	Destination Country			
	China	Rest of APAC	Rest of the World	US/Canada
China	-	0.80	0.80	0.80
Rest of APAC	0.80	0.80	0.18	0.18
Rest of the World	0.18	0.18	0.18	0.18
Europe/MEISA	0.18	0.18	0.18	0.43

Effective Date: November 2, 2020

Parcel Min. Charge: 0.80 GBP / Shipment

Freight Min. Charge: 40.15 GBP / Shipment